

**WORLD ODYSSEY & BLACK BOOK TRAVEL  
THE PERU EXPEDITION  
WITH JON RASMUSSEN  
27 MAY 2012**

Dear Traveler,

We are delighted to present our journey to Peru in May 2012, which is being led by the renowned shaman Jon Rasmussen and promises to be an extraordinary journey to one of Latin America's most beautiful and spiritual destinations.

On the following pages we have enclosed the Booking Form and all the General Info you require to reserve your space on this trip and help you plan for your time in Peru.

We hugely look forward to having you join us on this exclusive expedition and do not hesitate to contact us if you have any queries with regards the tour.

Jon Rasmussen

## RESERVING YOUR PLACE

1. In order to reserve your place on the tour, please fill out and sign the Booking Form and send it back to us by 25 March either by fax on 00 44 1905 726872 or by email to [fslaney@world-odyssey.com](mailto:fslaney@world-odyssey.com)

2. The cost of the tour is US\$4523 per person (based in a Twin/Double room)  
There is a Single Room Supplement of US\$565 per person for those who want a Single Room.

3. We require a deposit payment of **US\$1350** per person (This deposit is non refundable and not transferable)

The balance is required by 01 April.

Please notice that if for some unforeseen reason you have to cancel your reservation on this group trip, your deposit is non-refundable and not transferable. World Odyssey therefore strongly recommends that you purchase travel insurance to cover all possible eventualities.

### REGISTRATION INFORMATION:

\_\_\_\_\_ I am enclosing a deposit of \$1330 (non refundable and not transferable).

\_\_\_\_\_ I am enclosing full payment.

Please check one: \_\_\_ VISA \_\_\_ MC \_\_\_ AMEX Expiration Date: \_\_\_\_\_

Amount to be charged: \_\_\_\_\_

Card Number: \_\_\_\_\_

Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_

## FLIGHT INFORMATION

You are booking your own international flights to Lima in Peru. Please fill out this form so we know when you are arriving into Lima and on which airline.

Please note that if you arrive before the starting date of the trip, you will be responsible for your own taxi transfers, hotel accommodations before the trip starts, and transportation to where the group is meeting.

Extra nights are available in Lima and we can arrange additional accommodation for you including a Meet & Greet and transfer service in Lima if required.

**\* International Flight Information:**

Arrival Date and Time into Lima: \_\_\_\_\_  
Airline: \_\_\_\_\_ Flight# \_\_\_\_\_

Departure Date and Time from Lima: \_\_\_\_\_  
Airline: \_\_\_\_\_ Flight# \_\_\_\_\_

# THE DETAILED ITINERARY

## PERU

### 27 MAY 2012

27 May (Sunday)

This morning you fly from Lima to Puerto Maldonado (via Cusco) as follows:

TA100 (ECONOMY CLASS)

Depart Lima 09:40 hrs

Arrive Puerto Maldonado 12:30 hrs

On arrival at the airport you will be met and then transferred to Capitanía, a small river port, where you board a motorized boat to cross the Madre de Dios River. As the trip progresses, you'll become immersed in the natural surroundings of the jungle while observing the *ronsoco*, caimans, turtles, herons, cormorants and other animal species.

You continue by boat to the Eco Amazonia Lodge (journey time approximately 2 hours) where you stay for the next 4 nights.

On arrival you have a welcome drink and settle into your bungalows and then have lunch.

Set in the heart of the jungle, Eco-Amazonia Lodge is a simple, but comfortable and charming lodge offering a fascinating insight into the Amazon and the surrounding flora and fauna. The lodge has a dining room, reception saloon and clean, rustic rooms.

In the afternoon, accompanied by a specialized guide, you visit Monkey Island, a unique place at the heart of the Madre de Dios River—just 5 minutes from the lodge. Along the way, you take in the extraordinary landscapes and exuberant flora that are home to a variety of monkey species. These monkey species include *maquisapas*, capuchins, lion monkeys, puffins and *cotos*, along with other animal species like the *coati*, sloth, and a great diversity of birds. You finish the visit of the island while enjoying the sunset—the most impressive moment of any day in the jungle. During each evening, you will have the option to participate in ceremony with the jungle shamans.

**Eco Amazonia Lodge (Standard Rooms) (L,D)**

28 May (Monday)

After breakfast, you begin an adventure through the virgin forest, accompanied by a local guide as you explore deep into the jungle and reach the Lost Cocha. The Lost Lake is a refuge and feeding ecosystem for a tremendous diversity of animals. There, you'll have the opportunity to observe otters, caimans, turtles, *sachavacas*, birds of every color, a variety of fish and possibly the majestic jaguar if you are lucky. This unique area, as it belongs to the Ecoamazonia Reserve, remains utterly intact, with large marshes and natural springs. You ascend to an extraordinary vantage point, from which you'll have a chance to observe the magical jungle, followed by a lovely canoe ride around the lake. You return to the lodge for lunch and in the afternoon, you have time to rest and relax beside the Amazon Pool.

**Eco Amazonia Lodge (Standard Rooms) (B,L,D)**

29 May (Tuesday)

This morning after breakfast, you start the day with a walk deep into the jungle, making your way along specially-prepared paths and canyon bridges. During the walk, you'll see Caimans' Cave, and then arrive at the majestic Lake Apu Victor, with its crystal clear waters, surrounding jungle marshes,

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and giant tree species. Further along the way, you'll ascend to an observation point that opens up a spectacular panorama over the lake. You can see parrots, *guacamayos* (aras), tucans, *camungo*, *shanshos*, herons and other animals such as caimans and turtles. If you're lucky, you may even glimpse the giant otter, the jungle's most impressive animal. After several hours, you return to the lodge to enjoy lunch and afternoon free time.

### **Eco Amazonia Lodge (Standard Rooms) (B,L,D)**

30 May (Wednesday)

After breakfast, you start another excursion through the magical jungle, navigating along the Madre de Dios River, then beginning a walk toward the Gamitana River, which springs from the heart of the virgin jungle. Its impressive curves form long channels that you'll navigate by canoe while observing animals up close such as turtles, caimans, birds and a wide variety of insects. You'll also be able to fish and take a quick dip in the river.

### **Eco Amazonia Lodge (Standard Rooms) (B,L,D)**

31 May (Thursday)

This morning you will be transferred back to Puerto Maldonado airport by boat for your flight to Cusco as follows:

TA101 (ECONOMY CLASS)

Depart Puerto Maldonado	13:00 hrs
Arrive Cusco	13:55 hrs

On arrival you will be met and driven down into the Sacred Valley and Posadas del Inca Hotel, where you stay for the next 2 nights.

The Sonesta Posadas del Inca Yucay is located in the heart of the Sacred Valley of the Incas, and just 1 hour drive from the ancient Inca capital of Cusco. The hotel is a former 18th Century colonial-style monastery and is surrounded by beautiful gardens.

There a total of 87 rooms, all of which have been tastefully decorated and have en suite bathroom facilities, a TV, a mini safe and climate control and offer clean and simple accommodation. The Inkafé Restaurant Bar looks out over the gardens and serves a delicious blend of Andean and International cuisine.

This afternoon is at leisure.

### **Posadas del Inca (Standard Rooms) (B)**

01 June (Friday)

Today you have a vehicle at your disposal for the next 8 hours. Here you will have the option to participate in ceremony with the Q'ero shamans.

*There is a wide variety of fascinating sites in the beautiful Urubamba Valley including the little town of Pisac with its wonderfully vibrant and colourful market.*

*The labyrinth of cultivation terraces is impressive enough and shows the great care which the Incas devoted to their system of agriculture and irrigation, but the ruins themselves are fascinating. The Pisaqa is the first group of buildings you come to with its beautiful curving wall, but the Intihuatana temples and rock outcrops are magnificent and were an important astronomic observatory for the Incas. Here you see the Reloj Solar (Sun Clock); palaces of the moon and stars; the baths and water*

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*channels and the solstice marker, which played a significant role in their lives. The military area can also be seen as well as Kanchicaray, which is where the agricultural workers lived.*

*The attractive little town of Ollantaytambo, which lies at the foot of some spectacular Inca ruins and terraces and has itself been built directly upon the original Inca town of Llacta is well worth visiting.*

*The Bano de la Lusta (Bath of the Princess); the temple observatory of Inca Misanca and the irrigation canals cut out of the sheer rock face are fascinating. You can also see the huge flights of terraces that follow the contours of the rocks and it was these same terraces that were successfully defended by the Inca warriors against Hernando Pizarro in 1536 and were shortly after turned into fortress walls, which are still clearly visible today.*

### **Posada del Inca (Standard Rooms) (B)**

02 June (Saturday)

This morning you will be picked up from the hotel and taken to the Ollanta train station for your morning Vistadome train journey along the Urubamba Valley to Machu Picchu as follows:

Depart Ollanta	07:05 hours
Arrive Machu Picchu	08:27 hours

On arrival you will be met and transferred up the hill where you get your first view of the sacred citadel of Machu Picchu.

High above the gorge in a remarkably inaccessible location lie the ruins of one of the most stunning and important archaeological discoveries of modern times. For centuries Machu Picchu had laid hidden, buried beneath the undergrowth thus escaping the looting and pillage that all other major Inca sites suffered. It was in July 1911 that Hiram Bingham stumbled across this ancient citadel straddling a mountain pass and with steep terraced slopes falling away to the Urubamba River far below.

With the help of a Yale University archaeological team, Bingham thought he had discovered the lost city of Vilcabamba, but this has since been disproved. Built by Inca Pachacuti, the founding father of the Inca empire, the real purpose for its existence is still not totally clear... a fortress, a place of worship? A further mystery is why it was deliberately abandoned and when... possibly as a result of the Spanish invasions, the Inca Civil wars, drought or disease?

What is clear is that this was an important discovery as many of the buildings were in good condition and today you can still see the ceremonial baths, Temple of the Sun, fountains, Royal palace, Funerary rock, Temple of the Windows and a wide variety of other impressive structures and buildings. The *torreon* was an observatory for the solstice sunrise and the *Intihuatana* is the centre point between cardinal alignments of nearby sacred peaks. The Incas worshipped anything to do with nature and its spiritual power and this high altitude location allowed them to indulge these beliefs.

Lunch is taken at Café Inkaterra.

You stay at El Mapi Hotel for 1 night.

Set in the village of Aguas Calientes, El Mapi is a modern and stylish hotel with 48 rooms (Superior & Superior Deluxe) all of which are clean and stylish. There is La Cafeteria which serves delicious food throughout the day and also the bar, where you can enjoy a Pisco sour or two at your leisure.

### **El Mapi Hotel (Superior Rooms) (B,L,D)**

03 June (Sunday)

This morning you take the bus back up to explore Machu Picchu (without a guide). You will then have some time to enjoy this remarkable place at your own pace without a guide.

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You could also head up Huayna Picchu or enjoy some great walking in the area.

This afternoon you will be taken back down to the train station for your train journey back to Cusco.

Depart Machu Picchu                      15:48 hours  
Arrive Ollanta                              17:29 hours

On arrival at the train station you will be met and driven to the Jose Antonio Hotel in Cusco where you stay for the next 2 nights.

Located in the heart of Cusco's archaeological centre and just a few minutes away from the Main Square, this is a modern 4 star hotel with a fine colonial touch.

Each of the 126 rooms and suites is comfortably furnished with noise reducing windows, central air conditioning/ heating, in-room safe, bathroom, hair dryer, telephone (international direct dialing), television, radio, minibar, laundry, fax, internet, and modem connections.

The hotel has the El Rejo Restaurant & El Molino Bar, 24 hour concierge service & medical assistance, hairdresser, sauna, shops, and solarium.

**Jose Antonio Hotel (Standard Rooms) (B)**

04 June (Monday)

This morning you will be picked up and taken on a half day tour of the stunning city of Cusco and the surrounding area.

Contrary to ancient legend, the grand city of Cusco was founded in 1100AD and went on to become a religious and military stronghold when the Incas ruled here from 1438. The Spaniards arrived and built many buildings in the Baroque and Renaissance styles and it is this extraordinary mixture of pre-Columbian ruins, elaborate Incan stonework and colonial architecture that makes Cusco such a beautiful city today.

A few ornate ecclesiastical gems include La Compania, which was built in 1576 and is considered to be one of the finest examples of Baroque architecture in the whole of the Americas.

You also visit some of the nearby archaeological sites such as Qenqo with its lovely temple and amphitheatre; the water shrine of Tambomachay; the old fort and lodgings of Puca Pucara as well as the extremely impressive Inca ceremonial centre of Sacsayhuaman close to Cusco.

At Sacsayhuaman, it is the sheer size of the blocks of rock that they carved and used in their construction that is so remarkable with some blocks weighing almost 130 tons and yet they still managed to fit them together with absolute precision. There are three great walls running parallel for over 360 metres with 21 bastions along the way, so it was originally thought to be a huge fortress, but modern thinking suggests that in fact this is a temple to the Sun, where an altar of solid rock is approached by broad steps and the zig zags appear to be *chicha* (maize beer) grooves which the liquid flowed down during festivals. Priests graves have also been discovered here, which is another clue to its original purpose.

The rest of the afternoon is at leisure.

**Jose Antonio Hotel (Standard Rooms) (B)**

05 June (Tuesday)

This morning you will be transferred to the airport for your flight to Arequipa as follows:

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TA14 (ECONOMY CLASS)

Depart Cusco 08:05 hrs  
Arrive Arequipa 09:10 hrs

On arrival in Arequipa you will be picked up and driven to the Colca Canyon (approx. 3½ hours drive) and Colca Lodge where you stay for the next 2 nights. You stop at El Balcon de Don Zacarias for lunch en route.

Twice as deep as the Grand Canyon in the USA, the Colca Canyon lies in an area of outstanding natural beauty with the Rio Colca snaking its way through the heart of the gorge some 3500m above sea level in places.

The road to Chivay, which is the gateway to the canyon, is quite a slow, dirt road, but you enjoy lovely views of the surrounding volcanoes including Misti, Chachani, Ampato and the still active Sabancaya. It is also possible to see the charming vicuna en route, which are a relation of the llama.

Built completely of stone, mud bricks and thatched roofs, Colca Lodge is located in the heart of the valley, next to the Colca River, in the midst of ancient farming terraces.

All of the rooms have a private bathroom, heating, hot water (with solar heating systems) and an outdoor terrace with breathtaking views.

There is also a spacious living room with a fireplace, a bar, a games room and a restaurant.

There are some wonderful walks in the area as well as horse riding and the hotel is also known for the naturally heated thermal pools, where guests can relax in the warm water.

**Colca Lodge (B,L,D)**

06 June (Wednesday)

This morning you will be picked up from the lodge and taken to Cruz del Condor, which is another point of interest, not only for the wonderful scenery at the deepest point of the gorge, but this is where the Andean vulture or Condor can regularly be seen rising on the warm thermals and quite often they can come very close.

The rest of the afternoon is at leisure to explore this beautiful region.

There are a number of little villages around the canyon, which are interesting to see with their little churches, terraced agriculture and fabulous views across the canyon. There are also some hot springs at La Calera.

**Colca Lodge (B,L,D)**

07 June (Thursday)

This morning is at leisure to explore the Colca region at your own pace.

You have lunch at the hotel and will then be transferred back to Arequipa airport for your flight to Lima as follows:

TA97 (ECONOMY CLASS)

Depart Arequipa 18:40 hrs  
Arrive Lima 20:10 hrs

On arrival in Lima you then proceed to check-in for your onward flight home.

END OF SERVICES

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## TOUR COSTS & INCLUSIONS/EXCLUSIONS

The price of this itinerary is based on 15 people travelling:

- US\$ 4,523 per person (based on sharing twin/double room)
- US\$ 565 per person (Single Room Supplement)

The price of your holiday includes:

- Meet & Greet on arrival in Lima, Arequipa, Cusco and Puerto Maldonado airports
- Domestic flights and taxes in Economy Class
- Private transfers as specified
- Vistadome train tickets and bus transfers at Machu Picchu as specified
- All accommodation as specified
- Meals as specified
- Sightseeing as specified
- All government sales taxes
- Cusco Tourist Ticket

The price of your holiday excludes:

- International flights and taxes
- All domestic airport taxes
- Drinks
- Items of a personal nature such as telephone calls etc.
- Gratuities
- Travel Insurance

The meal plans on each day are represented by the following symbols:

**B:** Bed & Breakfast

**L:** Lunch

**D:** Dinner

NB. All flight times are subject to change.

***◆Please note that World Odyssey strongly recommends that you have adequate Travel Insurance to ensure you are well covered for the period of your holiday.***

## GENERAL TRAVEL INFORMATION

### CLIMATE

On account of its extraordinary topographical and geographical diversity, from the Pacific Ocean to the high altiplano and beyond to the low-lying jungles in the east, there is a natural variety in the weather patterns. However the principal dry season is from April to October (Winter) with the main rains falling between November and March (Summer).

Lima & the Pacific Coast: The vast majority of the coast from the Chilean border all the way to well north of Lima has a dry desert climate with little rainfall and day time temperatures hovering around 80F in summer and then the winter months see a slight fall in temperatures. On account of the cold Humboldt current from Antarctica the moisture rarely condenses and so from May to November a blanket of cloud and sea-mist hangs over the coast and over Lima itself.

The Sierra/Altiplano: The dry winter months (April to October) are the best time to visit this high altitude region as there tends to be little rain and the temperatures during the day time can reach up to around 75F, although it can be very cold at night with temperatures slipping below freezing. The wet season (the summer months) (November to March/April) still tend to be reasonably dry although the occasional heavy afternoon downpour is possible and the temperatures are only slightly lower than in the winter.

La Selva (Amazon Basin): By its very definition, the rain forest of the Eastern Lowlands is the wettest region of the country with high rainfall and high humidity throughout the summer months and daytime temperatures around 90F. The winter months tend to be marginally drier and less humid, although temperatures are still very high.

Please note also that in recent years the traditional seasons in Peru, as elsewhere in the world, have become less predictable than before, particularly when El Nino passes through.

### PASSPORT & VISAS

If you are a USA or British passport holder then you will require a full passport for entry into Peru with a minimum of 6 months' validity from the date of your return to the USA or UK. Please ensure that you have at least two blank pages in your passport.

USA or British passport holders do not require a visa for entry into Peru if travelling on holiday, but the authorities sometimes check to ensure that you have a valid onward/return ticket and sufficient funds for your visit.

Citizens from other countries should check their particular visa requirements with the relevant High Commission or Embassy.

It is recommended that you carry a second form of photo ID, such as a driver's license, and have a photocopy of the personal data page of your passport. Your copy of your passport is the easiest way to prove your identity if you were to lose your passport.

### SECURITY

Incidences of crime are not particularly common in Peru although, as in any country in the world, there is a certain amount of petty theft by opportunists. It is therefore important that you are on your guard against pickpockets when outside or that you do not leave valuables lying around unattended in a room. Most hotels, camps and lodges offer safety deposit facilities, into which you should place all valuables and ideally ensure that the valuables bag itself can be locked. If there are no such facilities, then we recommend that you at least keep everything locked in your suitcase. You should always keep a separate note of your passport and travellers cheques numbers. Should you have something stolen, then

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report this to the police (the tourist police in Lima and Cusco are generally very helpful) as soon as possible and also contact our representatives who will assist you.

It is advisable not to walk around any cities, especially bus and train stations, at night and we therefore recommend that you always take a taxi wherever possible.

## ACCOMMODATION

Lima is a large cosmopolitan city offering a wide range of accommodation from the humble bed & breakfast to a number of large 5 star international hotels.

In the Andean region there are a number of good quality hotels to choose from in most of the bigger cities ranging from converted old colonial buildings of great charm and character to more modern and functional properties.

The lodges of the Amazon Basin tend to be of a simple and rustic style, but nevertheless offer a high quality of service and guiding in a challenging environment.

### *Check-in/Check-out*

As in most countries the normal checkout time from your hotel room is 1000 hours. If you wish to extend your stay then a day room can be arranged for you until 1800 hours at an extra charge. These can also be pre-booked. When checking into a hotel, it is normal for your room to be ready at around 1400 hours. Should you be arriving early and you wish the room to be ready prior to that time, then we can book the room from the night before at an extra charge.

## HEALTH

### *Vaccinations:*

A **Yellow Fever** vaccination certificate is required for entry into Peru if you have come via an infected country. If you don't come via an infected country but you are travelling to the southern Amazon regions of Puerto Maldonado, Tambopata and Manu a Yellow Fever vaccination certificate is strongly recommended, but it is currently not mandatory, but this could change without notice. Tourists travelling to other parts of Peru do not need the certificate.

Although no other vaccinations are officially required for entry into Peru, the following are recommended: **Tetanus, Typhoid, Polio, Meningitis** and **Hepatitis A**. You should consult your local travel clinic or doctor for the latest information regarding immunizations.

**Malaria** exists in some parts of Peru that are below 2500m in altitude and is mainly prevalent in areas such as the Amazon basin. It is therefore essential that you seek medical advice with regard to its treatment.

Prevention is always better than a cure and it is therefore advisable to try and avoid being bitten. This is possible by wearing long sleeved shirts and trousers in the evening and using mosquito nets in the rooms whenever provided. A good insect repellent is also useful.

**Altitude Sickness** in areas of over 3000m in altitude is possible if you ascend to that height rapidly (i.e. arrive there by plane) or if you over-exert yourself and the symptoms tend to be headaches, occasional dizziness & nausea, vomiting and tiredness. It is essential to rest if you feel any of the symptoms coming on, but naturally prevention is better than a cure and so if you are flying to an area of high altitude e.g. from Lima to Cusco, then it is strongly recommended that on arrival you spend the first few hours resting in your hotel room.

### *Local Hospitals & Clinics:*

There are reasonable hospitals and other medical facilities in Lima and then clinics in some of the smaller cities such as Cusco and Arequipa can offer good treatment with some of the doctors quite often able to speak English or another foreign language. As you travel into more remote areas, so the health facilities become more basic, and it is therefore vital that you have comprehensive travel/health insurance that will cover you for all emergencies including repatriation.

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#### *Heat & Sun:*

It is important that you are aware of the burning power of the equatorial sun, particularly at altitude where the air is very dry and the ultraviolet rays are powerful (e.g. Cusco, Lake Titicaca etc) and therefore you should take it easy during the day, especially at the beginning of your holiday and also if you are fair skinned. The sun is still able to burn you through cloud cover and it is therefore highly recommended that you take a sun cream with you which has a suitably high protection factor. Using a hat can also help to prevent sunburn.

It is possible to be affected by heatstroke if you expose yourself to too much sun and, in this instance, you should seek medical advice immediately. The most common form of heatstroke is caused by dehydration and you should ensure that you consume plenty of soft drinks and salt on your food to avoid this.

Should you have a medical prescription for medicine, then you should bring this with you.

It is always advisable to take a small medical kit with you for minor ailments and recommended items include:  
plasters, Imodium (or similar), antiseptic cream, Aspirin (or similar), antihistamine and syringes with needles.

If you are in any doubt about any health matters you should contact your physician/doctor for professional medical advice. We recommend that you do this at least six weeks prior to travel as some vaccinations require more than one injection and need a time delay between them.

### **DEPARTURE & AIRPORT TAXES**

International airport departure taxes (US\$34 per person) and domestic airport departure taxes (US\$6 per person per flight) are payable direct on departure in cash.

### **MONEY**

#### *Credit Cards:*

Although credit cards are accepted in many of the top-end hotels and restaurants in Peru, there are still many places, particularly in the smaller and more remote towns, that do not yet have the facility to accept them or do not want to accept them due to the charges made, so it is important that you have alternative methods of payment with you. There are some ATM machines in the larger towns (Banco de Credito, Interbank or Banco de Comercio are a few with this facility), so this is a way of getting cash out of the bank.

Those places with credit card facilities usually accept one or more of the following cards: MasterCard, Barclaycard/Visa, Diners Club and American Express, but it should be noted that outlets may charge a high commission for credit card transactions so this is worth checking at the time of the transaction.

#### *Banks:*

There are banks and foreign exchange bureaus in the major towns & cities although you will be able to cash foreign currency on arrival at Lima airport as well as at the hotels and lodges.

All banks are normally open from Monday to Friday and although each bank has slightly different opening times, the operating hours are normally between 09h00 – 16h00 although they are normally shut over the lunch period except in Lima.

#### *Currency:*

The currency of Peru is the Nuevo Sol (S) and this is then divided into 100 Centimos and the notes & coins in circulation are as follows:

S200, S100, S50, S20, S10 and the coins are S5, S2, S1, 50c, 20c, 10c, 5c.

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It is also useful to have some low denomination US\$ dollars as these can be exchanged in most places if you should run out of local currency over a weekend or public holiday when the banks are shut.

It is recommended you call your bank ahead of the trip to make sure that you have access to ATM's in a foreign country and which ATM's will work for your cards. When you bring dollars into the country of Peru, they must be new dollars with no tears or rips. Damaged dollars are not accepted in Peru.

#### **PARK ENTRANCE FEES**

Park Fees for visits to the Amazon Basin are included in the cost of your trip unless otherwise stated.

#### **FOOD & DRINK**

##### *Food:*

The variety and quality of the cuisine in Peru is quite a revelation and like most aspects of life in Peru, the variety can be found between the three principal regions of the Pacific coast, the Andean highlands and the Amazon basin.

Throughout the country you will find that most hotels, lodges and restaurants do serve western style meals to quite a high standard and it is also possible to find a wide variety of local dishes on the menu.

The coastal diet is naturally biased towards seafood and a delicious variety of fish, which are prepared and served in many different ways. *Ceviche* is arguably the most famous of the dishes and is made of white fish marinated in peppers, onion and lemon and comes with corn on the cob and sweet potatoes. *Chupe de camarones* (shrimp stew) is excellent, fish soup and also *corvina* (white sea bass) are also very popular.

Highland cooking can trace its roots back to Incan times when corn and potatoes were the staple ingredients and they are still used today, but with a great deal of imagination and variety. Beef, pork (*chicharrones* – deep fried chunks of pork) and chicken are also important here and are always accompanied by rice or sweet potatoes. One of the more unusual meats is *cuy* (guinea pig), which is a real delicacy, whilst the trout from Lake Titicaca are excellent. Another important local dish is *la sopa*, which is soup and a wide variety can be enjoyed throughout the country; often quite thick with potatoes or noodles and corn and spiced up with a variety of herbs.

The jungle cuisine is more focused around fish of varying descriptions and tastes and usually accompanied by rice, yucca and palm-hearts.

Peruvians also have a very sweet tooth and a huge variety of desserts and confections can be bought such as *cocada al horno* (coconut with sesame seed, wine and butter) or *picarones* which is made of frittered cassava flour and eggs fried in fat and served with honey. The variety of fresh fruit is also fantastic with everything from guava to dates and passion-fruit to quince.

##### *Special Diets:*

Please inform us if you have any special dietary requirements so we can advise the hotels accordingly or bring any special food with you.

##### *Food Safety:*

You should ensure you eat only cooked foods, since salads and other foods might be washed in non-bottled water. If you want to try eating salads and fresh fruits then it is recommended to eat a small amount at first to see how your stomach reacts. Avoid food from sidewalk vendors. Our deluxe hotels have excellent hygiene and food preparations.

##### *Drinks:*

It is strongly recommended that you do not drink any tap water in Peru and it is important to avoid ice unless you know it to be safe and do not drink from streams. Bottled mineral water is readily available throughout the country in carbonated or still forms.

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The most famous of all Peru's drinks is the pisco sour, made from pisco which is a type of grape brandy, and then mixed with egg whites and lime juice. There are a number of local lager beers brewed throughout Peru with Cristal and Pilsen being the most popular, but foreign brands such as Heineken are also quite widely available. For those who prefer a dark beer then Trujillo Malta is well worth a try, but nit is hard to find outside Trujillo. The most available beer throughout the country is Malta Cusquena.

European wines are usually available at most quality hotels and restaurants, although they tend to be more expensive than the regional wines from Chile and Argentine, which are well known for their high quality.

## COMMUNICATION

### *Post:*

The postal service in Peru is reasonably efficient, but items can occasionally go missing and so it is important that nothing of value is sent by post. Letters or postcards posted in the main cities can take around ten days to two weeks to reach the USA or UK. However it can take considerably longer from the more remote towns. Some hotels and lodges have postal facilities and stamps and they will arrange for cards and letters to be mailed for you.

### *Telephone:*

The telephone service in Peru can be a little erratic, but since Telefonica del Peru's monopoly was broken in 1998, there has generally been an improvement in the quality and a significant increase in competition, which has helped to reduce prices considerably. It is usually possible to make either local or international direct dial calls to most countries from most towns. If you dial internationally from your hotel then expect to pay two or three times the normal rate. It is also possible to send faxes and e-mails from most towns and cities.

Mobile phone coverage is generally good though may be sporadic in more rural areas.

### *Newspapers:*

The main daily newspapers in Lima are *El Comercio* and *La Republica*, both of which tend to offer a balanced approach to both domestic and international news. Some other towns and cities print their own newspapers, but this generally only features local news. On account of the country's terrain some parts of the country are inaccessible for daily flights to bring in the papers, so the radio is often the most important news medium for many people.

There are a number of news magazines such as *Caretas* which is weekly and these tend to give some news as well as general information about what is happening around the country.

## ELECTRICITY

The electricity supply is generally reliable in the main cities, but power cuts and surges do sometimes occur. The voltage is 220V AC and the sockets normally require plugs with two flat prongs so it is advisable to take an adaptor if required. Most 4 and 5 star hotels have a 110V socket in the bathrooms for shavers. A torch is recommended for when you are staying in more remote camps and lodges in the jungle that operate generators or solar powered units for only some of the day. Using battery-operated appliances is a simple alternative to using an adaptor.

## SHOPPING

Souvenir shopping in Peru is always entertaining with a wide choice of merchandise, good value and plenty of bargaining. Local markets are to be found everywhere in almost all towns and cities and are some of the best and most colourful places to shop and here you can find a wide range of goods.

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Llama and alpaca woolen clothing such as jumpers, hats, scarves, gloves, rugs, blankets and jackets are commonplace and are often made of thick home-spun wool, which makes for wonderfully warm apparel. Ponchos are another Peruvian speciality and are ideal cold and wet weather attire.

Woolen weavings such as floor rugs, wall hangings or even cushion throws can also be found in most markets around the country and are generally well made and cheap.

Leather is a popular material and used to make a wide variety of goods including hats, wallets, gloves and luggage. All items should be carefully checked prior to purchase as the quality can vary significantly. Silver and gold are also popular materials for making special handicrafts and the quality is usually very good, although you should always check carefully before buying an expensive item.

It should be noted that items you import into the USA or UK might be subject to freight charges, Customs Duty and VAT or local taxes that can dramatically increase the cost of the goods. It should also be noted that World Odyssey can not be held responsible for the quality or price of any goods that you may purchase. 'Caveat Emptor' is the best policy when considering buying expensive items.

### **TIPPING & BARGAINING**

Your tour leader will collect tips from each person on the tour for our guides, drivers, and porters. We ask for \$10 per day and this is collected by the tour leader to be given as a group at the end of each trip. Please bring \$120 dollars for these gratuities/tips.

When shopping it is customary to bargain for most items in Peru, particularly at the markets, although some shops and boutiques will not discount marked prices.

### **CUSTOMS**

#### *Customs:*

Entry formalities are normally fairly quick and uncomplicated, but occasionally the authorities may check to ensure nothing illegal is being brought into or out of the country. It is prohibited to take any artefacts of archaeological interest (Pre-Columbian or Incan items) or products of endangered animals out of Peru as this can directly contribute to their extinction and such items will be confiscated and fines imposed by the authorities.

### **TIME**

Peru is 5 hours behind GMT.

### **LANGUAGES**

Spanish is the official language of the country and most Peruvians speak it even if it is not their first language. However there are many other languages spoken around the country with Quechua, the old language of the Incan empire, being one of the most common. Aymara is a widely spoken language amongst the indigenous Indian population around Lake Titicaca and then in the remote jungle regions of the Amazon basin there is a plethora of different languages and dialects.

It should be noted that many people who are in the tourism industry do tend to have some knowledge of English, but this cannot be guaranteed, so a small phrasebook is always a useful companion.

### **RELIGION**

Ever since the start of the 16<sup>th</sup> Century when the Spanish *conquistadores* ruled the country, the large majority of the population are Roman Catholic although churches of other faiths can be found, however they form a very small minority. The indigenous Indian population also tend to be Roman Catholic, but often follow traditional beliefs at the same time.

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## CLOTHING

On account of the country's topographical diversity you should adapt your clothing according to where you are going within the country.

If you are travelling to Lima and along the coastal plain then it is generally recommended that you take lightweight, cotton clothing for the daytime and something warmer for the evenings when temperatures tend to drop slightly. The hotels and restaurants in cities such as Lima, Arequipa or Cusco are generally quite casual and 'smart casual' clothes are the norm for dinner, but otherwise a relaxed style of dress can be adopted in most places.

When travelling in the Andean regions such as Cusco, Puno, Arequipa the dry winter days should also be warm and sunny, but the altitude tempers the heat and so you should be prepared with warmer clothing including a good fleece or jumper for the daytime as it can get quite cold and windy on the altiplano and even freeze at night.

If travelling into the Amazon basin then by its very nature it is likely that you will experience some short, but heavy showers and so it is advisable to take a good, lightweight waterproof jacket. A daypack and pair of gloves are also recommended for the jungle as well as some good, comfortable walking boots.

Clothing for jungle walks & boat trips should generally be neutral with the emphasis being on shades of khaki or beige so as to cause minimum disturbance to animals. If walking in the bush then bright white or black clothing should be avoided, as these are the extremes of the tonal spectrum. On early morning jungle trips you will find that it is cold initially and warms up dramatically as the sun rises and in the evening you will naturally find the opposite. It is therefore suggested that you take several layers of clothes that you can either put on or take off as required.

It is important to have the right footwear as well, especially if you are planning to do any trekking in the mountains or in the Amazon. The walking boots should be strong, comfortable and well worn-in prior to doing any hiking.

### **Inner clothing:**

- T-shirts.
- Lightweight cotton shirts
- Underwear and socks
- Shorts and/or skirts
- Trousers/pants (loose and comfortable).

### **Outer clothing:**

- Lightweight waterproof jacket with hood. There can be short but heavy showers.
- Sweater/Fleece that can be worn on chilly mornings.

### **Footwear:**

- Walking shoes/sneakers that are comfortable and worn-in.
- Lightweight sneakers/ sandals to wear in hotels.

### **Head and face:**

- Sunhat or head scarf
- Sunglasses with UV protection.
- Sunscreen with a high factor. The Andean sun can burn very quickly even when quite cloudy.

**Personal usage:**

- Personal toiletries
- Tissues/Wet wipes
- If you wear contact lenses, it can get dusty so a pair of glasses is recommended
- Binoculars (one pair per person)
- Pocket knife (always handy to have!).
- Reading material and games/cards.
- Water bottle
- Camera Film, digital cards and extra batteries
- Small torch
- Money belt

**Personal medical kit:**

- Tablets for headaches and mild pains.
- Blister kits or plasters.
- Medicine for upset stomachs & diarrhoea.
- Insect repellent & antiseptic cream

<b>PHOTOGRAPHY &amp; BINOCULARS</b>
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From the spectacular Inca ruins of Machu Picchu and the shimmering waters of Lake Titicaca to the lush rainforest of the Amazon basin, the huge diversity of Peru's attractions provides photographers with an endless profusion of remarkable images.

On account of this great variety of subjects, it is important to come prepared and have different film speeds for different occasions and it is advisable to bring as much film with you as possible as it is not always available in the more remote parts of the country. Some films can be bought in Lima and other larger cities and towns, but not always the type that you want and sometimes it is close to or past its sell-by date. It is also sensible to bring spare camera batteries and dust covers or a bag in which to protect your camera and lenses as it can get very dusty in some places. A small beanbag can also be useful for steadying your camera on the edge of a vehicle or boat.

If using a digital camera make sure you have a memory card big enough for all the photos you want to take and maybe bring a spare one as well as a spare battery in case you don't always get a chance to re-charge the first one. It may not be that easy to buy a memory card or a battery depending on where you are at the time you need it!

If you wish to take photographs of local people, then there is usually no problem, but it is important that you ask them first or ask your guide to ask them as it can sometimes cause offence otherwise. Nowadays you will find that most people in small towns, especially children, will ask for a tip for being photographed. It is also important to note that no government, military or airport building should be photographed as this can lead to prosecution and a fine.

We highly recommend that you take a good pair of binoculars with you, as they are essential if you want to have the best views of the wildlife and birds.

**Important information:**

**Please note that all the details contained in this General Information pack are for guidance purposes only and are believed to be correct at the time of printing.**

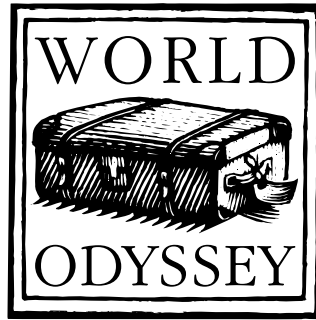
**Circumstances can change in any country, often at short notice, and it is therefore recommended that if specific information is required, you either check with us or the appropriate authority prior to travel. Passport, visa and health requirements are the most likely factors to change, but government taxes such as airport taxes can often change at short notice.**

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“DISCOVER A  
DIFFERENT WORLD”

# Booking Form



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E-mail [info@world-odyssey.com](mailto:info@world-odyssey.com)  
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# WORLD ODYSSEY LIMITED BOOKING CONDITIONS

The following Booking Conditions were published in November 1999 and the holidays referred to are operated by World Odyssey Limited which is registered in England and Wales under Company No. 3713724 and whose registered office is at 5 Claremont Bank, Shrewsbury, Shropshire SY1 1RW. In these Booking Conditions 'we', 'us' and 'our' means World Odyssey Limited. Unless stated otherwise 'you' and 'your' means all persons named on the Booking Form (including anyone who is added or substituted at a later stage).

Please read the following conditions carefully, as these will form part of your contract with us.

## 1) The contract

Bookings are made with World Odyssey Limited who hold a fully bonded Air Travel Organisation License (ATOL 5345). You agree that the person who signs our Booking Form does so on behalf of all persons included upon it.

## 2) Booking your holiday

a) In order to secure your holiday you should fill in our Booking Form in full and then send it to us with a deposit of £200 per person. Certain holidays may be subject to a higher deposit in which case you will be notified at the time of booking. All insurance premiums must be paid in full at the time of booking. If you are booking within 8 weeks of departure then full payment is required at the time of booking. Subject to availability we will confirm acceptance of your booking in writing by issuing a Confirmation Invoice and accompanying letter. At this stage a binding contract comes into existence between you and us. You and we will then be bound by the Booking Conditions set out here. If for any reason we do not accept your booking, any payment you have made to us will be refunded.

b) The deposit acts as part payment towards the total holiday cost and the balance must be paid by the date stated on the invoice. If the balance has not been paid by the specified date then we reserve the right to treat the holiday as cancelled by you and apply cancellation charges as set out in Section 3(b).

c) If you have any special requests then these should be set out on the Booking Form or made in writing as soon as possible. We will attempt to arrange all reasonable special requests but cannot guarantee that any will be and we will not be held liable if any special request is not met.

d) All correspondence will be sent to the address on the Booking Form unless you specify otherwise. If you request that correspondence be sent to a business address then a residential address will also be required by us for emergency and security reasons.

## 3) Amendments and cancellations by you

a) Alterations by you

Should you wish to make any amendment to your booking then this should be requested in writing by the signatory on the Booking Form no later than 21 days before the date of departure and sent to us with a cheque for £30.00 per person which is to cover administration costs. Should we incur further communication charges or other expenses as a result of the amendment request then you will be liable for these as well. We will make every effort to ensure that the booking is changed; however the above charges will be made whether or not we are successful in confirming the amendment. If an amendment can be made you will also be responsible for all costs and charges incurred or imposed by any of our suppliers. Please note that airlines treat any amendments made after tickets have been issued (or sometimes earlier depending on the ticket type) as a cancellation of the original booking which results in 100% cancellation charges and the need to have to pay for the flight again.

b) Cancellations by you

If you or any member of your party wish to cancel your holiday the person who signed the Booking Form must write to us at 32 Sarsome Walk, Worcester WR1 2DT. Cancellations are effective from the day they are received by us in writing and therefore recorded delivery is strongly recommended. The following cancellation charges will be payable:

<i>Period before departure that written cancellation notification was received</i>	<i>Cancellation charge shown as percentage of total holiday price (per person) * Loss of deposit only</i>
Up to 57 days prior	
56-40 days prior	40%
39-25 days prior	60%
24-15 days prior	80%
14 days to date of departure or after	100%

\*Total holiday price excludes insurance premiums and any amendment charges which are not refundable in the event of your cancellation.

Depending on the reason for cancellation you may be able to reclaim the above cancellation charges (less any applicable excess) from your insurance company under the terms of your travel insurance policy. You must pay the charges first.

c) You may substitute party members or transfer your booking to other people (suggested by you) at any time providing that you give us at least 21 days notice in writing with full details of the original and replacement individuals, that we are happy with the alternative people whom you propose and that you pay the costs and charges (including the administration fee of £30.00 mentioned in 3(a) above).

## 4) Amendments and cancellations by us

a) Amendments by us

We always take great care to ensure that all descriptions, information and prices given by us are correct at the time when we publish them. Unfortunately, however, changes and errors can occur. We reserve the right to make changes (including the price) and correct errors in advertised details at any time before your booking is confirmed. You will be given the up to date information at the time of booking. Once a Confirmation Invoice has been issued we will make every effort to operate each holiday as confirmed. There are rare circumstances which may require us to alter the holiday before your departure which we have the right to do. Most changes are minor. Occasionally we have to make a significant change. Significant changes include the following when made before departure: a change of flight time of more than 12 hours, a change of international airport (except where the change is to another airport serving the same city) or a change of accommodation to that of a lower standard for the whole or a major part of the time you are away. If a significant change has to be made we will tell you as soon as possible. If there is time to do so before departure you will be offered the choice of the following options:

(i) Accepting the changed arrangements, or  
(ii) Purchasing another holiday from us, of a similar standard to that originally booked if available, or  
(iii) Cancelling and receiving a full refund of all monies which you have paid to us.  
If you choose to book another holiday and it is more expensive you will have to pay the difference but should the alternative holiday be cheaper then we will refund you the difference. Please note the above options are not available where any change made is a minor one.

If a significant change is made we will also pay you reasonable compensation subject to the following exceptions.

Compensation will not be payable and no liability beyond offering the above-mentioned choices can be accepted where we are forced to make a change as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care. No compensation will be payable if we make a significant change more than eight weeks before departure or where we make a minor change. Local conditions may necessitate changes to the planned itinerary during your holiday particularly in undeveloped and remote areas. The need to be flexible is a crucial part of our holidays. Occasionally we may be forced by "Force Majeure" (see clause 8) to significantly change or terminate your holiday after departure but before the scheduled end of your time away. This is unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

(b) Cancellation by us

If you fail to pay the full cost of the holiday 8 weeks before departure we are entitled to treat your booking as cancelled by you and levy cancellation charges as set out in Section 3(b).

Occasionally we may be obliged to cancel your holiday in other circumstances prior to departure which we reserve the right to do. However, unless you fail to pay as set out above, we promise that we will only cancel your confirmed booking 8 weeks or less before departure if we are forced to do so as a result of "Force Majeure" (see clause 8).

If we have to cancel for some reason other than your failure to make payment, we will offer you the choice of purchasing another holiday, of a similar standard to that originally booked if available, or receiving a full refund of all monies you have paid to us. If you choose to book another holiday that is more expensive, you will have to pay the difference but should the alternative holiday be cheaper, then we will refund the difference. In addition we will pay you reasonable compensation subject to the following exceptions. Compensation will not be payable and no liability beyond offering the above-mentioned choices can be accepted where we are forced to cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care or where we are forced to cancel as a result of low bookings as dealt with below. No compensation will be payable if we have to cancel more than eight weeks before departure.

Please note all group trips are based on a minimum number of passengers. If this minimum is not reached we reserve the right to cancel the departure and offer you an alternative date or holiday or a full refund of all monies paid to us as set out above. We will not cancel for lack of numbers less than 8 weeks before departure unless you have failed to pay the final balance. No compensation will be payable in this situation. Subject to passengers' agreement, it may be possible to operate a holiday where the necessary minimum number has not been attained on payment of an appropriate supplement so as to avoid the holiday being cancelled as set out above. If this is the case we will advise you.

## 5) World Odyssey - Price policy

(a) We reserve the right to change and correct errors in the prices of unsold holiday arrangements at any time.

The price of your holiday will be confirmed at the time of booking.

(b) Once a confirmation invoice has been issued, the cost of your holiday is still subject to the possibility of surcharges in certain limited circumstances. A surcharge will only be levied due to an increase in fuel costs or in dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports or airports or to adverse exchange rate variations. We do undertake not to levy any surcharges within 8 weeks of departure except in two circumstances. Firstly, if you have failed to pay the balance of the holiday when it falls due, we reserve the right to levy a surcharge up until 6 weeks prior to departure. Secondly, if your booking is based on a normal First, Business or Economy Class fare, any increase in the airfare (although not in the rest of the holiday) may be passed on to you up until 6 weeks prior to departure.

(c) Even where costs increase as set out in 5(b) above we will absorb such increases up to a total amount equivalent to 2% of the cost of your confirmed holiday (excluding insurance premiums and any amendment charges).

Only if the increased costs exceed this 2% will we levy a surcharge. If a surcharge was to increase the total holiday price, as shown on your original Confirmation Invoice, by 10% or more, then you are entitled to cancel the holiday within 2 weeks of receiving the supplementary invoice and receive a full refund of monies paid to us (except for any insurance premiums and any amendment charges previously incurred). Due to the above promises no refunds can be made in the event of favourable exchange rate variations or decreases in costs.

(d) You may, however, choose to pay the full cost of your holiday at the time of booking, in which case your holiday price will be fixed at the quote given by us at that time. If we receive full payment for the cost of your holiday within 10 days of the date of the Confirmation Invoice being posted to you, you will qualify for this benefit.

## 6) Complaints

If you are unhappy with any aspect of our arrangements when you are on holiday, you must immediately advise our local agent of your complaint and the management of the hotel or other supplier whose services are involved. Should the problem fail to be resolved locally and you still wish to complain, then you should do so in writing with full details to us within 28 days of your return from the holiday. If you fail to take either of these steps, then we will not be in a position to investigate the matter fully and if appropriate rectify the problem and so any compensation to which you may have been entitled may be reduced or forfeited entirely.

## 7) Our responsibilities

(a) The accommodation, transport and other services we arrange on your behalf belong to and are managed by independent suppliers. However we apply all reasonable checks to ensure that those involved with the preparation and provision of your holiday maintain the appropriate standards. In addition, subject to the Booking Conditions, we accept responsibility should you or any member of your party suffer death, personal injury, illness, loss or damage as a result of any failure to perform or improper performance of any part of our contract with you by any of our employees, agents, suppliers or subcontractors (providing they were at the time carrying out work authorised by us) except in the following situations. We will not be liable where any failure to perform or improper performance of the whole or any part of your contract with due to:

(i) the act(s) and/or omission(s) of the person(s) affected or any other member(s) of their party, or  
(ii) those of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable, or  
(iii) an event which either we or the supplier of the service(s) in question could not have foreseen or avoided even with all due care.

(b) We limit the maximum amount we may have to pay you or any member of your party for any and all claims or parts of claims which do not involve personal injury, illness or death. Except where a lower limitation of liability applies to the claim, the maximum amount we will have to pay the person concerned for such non personal injury claims if we are found liable on any basis is twice the total price (excluding insurance premiums and amendment charges) paid by and on behalf of the person(s) affected in total.

(c) Please note all claims and complaints must be notified in accordance with clause 6 "Complaints". Any person(s) for whom any payment is made (and their parent or guardian if that person is under 18) must assign to us or our insurers any rights they may have to pursue any third party in connection with the claim. You must provide us and our insurers with all assistance which is reasonably required.

(d) We cannot accept any liability for any damage, loss, expense or other sum(s) of any description which (i) on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if your contract with us was breached or (ii) did not result from any breach of contract or other fault by us or our employees or, where we are responsible for them, our suppliers or subcontractors. Additionally we cannot accept liability for any business losses.

(e) Except where otherwise expressly stated in these Booking Conditions, where any claim or part of a claim concerns or is based on any travel arrangements made by us (including the process of getting on or off the transport concerned) which are provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum we will have to pay the person(s) concerned in respect of that claim or that part of a claim if we are found liable on any basis is the maximum which would be payable by the carrier or the hotel keeper in question under the applicable international convention (e.g. Warsaw Convention as amended for international travel by air and/or, for carriers with an operating licence granted by an EU country, the EU Regulation on Air Carrier Liability for international and national travel by air, Athens Convention for international travel by sea) in that situation. You must give credit for all payments due or received from any carrier or hotel keeper which in any way relates to the claim in question.

## 8) Force Majeure

Except where otherwise expressly stated in these Booking Conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by "Force Majeure". In these Booking Conditions, "Force Majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events beyond our control.

## 9) Your responsibilities

(a) Passport, visa and health requirements are always subject to change and it is your responsibility to check all the current requirements in good time prior to your departure and also ensure that you have obtained all the necessary documentation and take it with you on holiday. We will not be liable for any failure on your part in this respect and you will be liable for any costs incurred by reason of such failure.

(b) The times shown on all air tickets are local times and check in for both outbound and return flights is at least 2 hours prior to the departure time on the flight documents. Air travel throughout the world and especially in the more remote places of the world is subject to change. We advise you that it is your responsibility to be meticulous in reconfirming flights locally with the carrier operating the flight. We accept no liability for the consequences of flights missed by you arriving late for check in or owing to your failure to reconfirm. No credit or refunds will be given if you fail to take up any component of your holiday.

(c) All baggage, travel documents and personal effects are at all times your responsibility and we do not accept liability for any loss, damage or destruction of such items except where caused by the negligence of us or any of our employees, agents or suppliers in which case our maximum liability will be £500 per person.

(d) It is your responsibility to behave in a manner that will in no way cause distress, damage, danger or annoyance to other clients, property and/or any third party. We will terminate the contract of any client in breach of this clause and neither we nor any of our suppliers or agents will be responsible for making any refunds, paying any compensation or meeting any costs or expenses you incur as a result. Indeed you shall be liable for any expenses or costs incurred by us as a result of your behaviour. Where any contract is terminated as set out above we will have no further responsibilities towards the person(s) concerned including any return travel arrangements.

## 10) Airlines & other suppliers

(a) As between you and the suppliers of the transport, accommodation and other components making up the holiday, the conditions of the supplier will apply. These conditions may be subject to international conventions that limit or restrict the supplier's liability to you. Copies of these conditions are available on request from ourselves or the supplier concerned.

(b) Transport timings are provided by the carrier concerned and are subject to such matters as weather conditions, maintenance requirements, the ability of passengers to check in on time and in the case of flights to air traffic control restrictions. As a result the times of flights and other forms of transport are for guidance only and cannot be guaranteed. We are not always in a position to confirm the airline, aircraft type and airport of destination which will be used in connection with any flight included in your holiday. When this information is provided at the time of booking or subsequently, it is subject to change. Any such change will not entitle you to be cancelled or change to other arrangements without paying our normal charges.

(c) Certain activities carry inherent risks and should you participate in such activities, you may be asked by our local suppliers or agents to sign an additional indemnity/disclaimer of liability form.

## 11) Excursions

If you book an excursion locally then you contract with the local supplier providing that service. We have no legal liability whatsoever with regard to anything that may go wrong on that excursion and any claim that may arise as a result will be against the supplier and therefore subject to its terms and conditions.

## 12) Delay

We regret that we are not in a position to offer you any assistance in the event of delay at your outward or homeward point of departure.

## 13) Safety standards

Please note it is the requirements and standards of the country in which any services that make up your holiday are provided which apply to the services and not those of the UK. As a general rule, these requirements and standards will not be the same as in the UK and may often be lower.

## 14) Brochure Accuracy

Please note that the information and prices shown in any of our publications may have changed by the time you come to book your holiday. Whilst every effort is made to ensure the accuracy of this information and prices at the time of printing, regrettably errors do occasionally occur. You must therefore ensure you check all details of your chosen holiday (including the price) with us at the time of booking.

## 15) Financial Protection

We have complied with the financial bonding requirements of the Civil Aviation Authority and hold an Air Travel Organisers Licence (ATOL number 5345). In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). In addition, if your holiday arrangements do not include any flight, we operate a trust account into which all monies you pay to us will be paid until your holiday is completed or you cancel. Our ATOL and trust account mean any monies you have paid us will be refunded or you will be repatriated if you are already abroad in the unlikely event that your holiday arrangements cannot be provided due to our insolvency.



# AULT TRAVEL INSURANCE SCHEME

Please contact Teresa Callaghan at: Ault Insurance Brokers on 0121 569 8772 for all travel insurance enquiries, or visit [www.ault.co.uk](http://www.ault.co.uk)

(Available both to UK and non UK residents with the exception of USA, Canada & Australia)

Special travel insurance is available, which is underwritten by All Seasons Underwriting Agencies Ltd (ASUA) of 6-8 Fenchurch Street, London EC3M 5HT on behalf of Templeton Insurance Ltd, 18-20 North Quay, Douglas, Isle of Man IM1 4LE and has been arranged by Ault Insurance Brokers, Kinder House, Lombard Street, West Bromwich, West Midlands B70 8SD – Tel: 0121 553 4791 Fax: 0121 500 5972.

J Sydney Ault t/a Ault Insurance Brokers and All Seasons Underwriting Agencies Ltd (ASUA) are authorised and regulated by the Financial Services Authority. Templeton Insurance Ltd is incorporated on the Isle of Man and authorised and regulated by the Isle of Man Government, Insurance and Pensions Authority. Templeton Insurance Ltd is not part of the Financial Services Compensation Scheme.

Under the Association of British Insurers General Business Code of Practice we have to bring to your attention some of the important features of your travel insurance certificate:

**Insurance Certificate:** this contains full details of the cover provided plus the conditions and exclusions which apply to it. **You must read the insurance certificate carefully.**

**Conditions and Exclusions:** there are conditions and exclusions which apply to individual sections and general conditions and exclusions which apply to the whole certificate.

**Date Change Exclusion:** Changes in dates could see widespread failure of computer and other systems containing computer chips, which depend on date-related information in order to work properly. Other than Medical Expenses, Hospital Benefit and Personal Accident, your certificate excludes anything directly or indirectly caused by failure of any computer hardware or software or other electrical equipment to recognise or process any date as the true calendar date.

**Fraudulent Claims:** the making of fraudulent claims is a criminal offence

**Medical Expenses:** the certificate does not provide private health treatment unless specifically approved by the emergency service.

**Health:** the certificate contains conditions relating to the health of the people travelling and others upon whose well being the trip may depend. It may be that you are required to disclose known medical conditions of such people prior to cover being issued and you must be aware that failure to disclose such information will prejudice your position. The Application Form incorporates a declaration in this respect.

The insurance generally excludes cover in respect of pre-existing medical conditions and is subject to age limits. Claims are excluded where at the time of booking each separate trip:

- (1) the Insured Person is aware of any medical condition or set of circumstances which could reasonably be expected to give rise to a claim.
- (2) Is over 65 years of age unless the appropriate additional premium is paid and cover is accepted by the underwriting agents.
- (3) Any person whose condition gives rise to a claim:
  - (a) has during the 12 months prior to the date of booking each separate trip suffered from any illness which has necessitated consultation or treatment; or
  - (b) is suffering from any previously diagnosed psychiatric disorder; or
  - (c) is receiving or on a waiting list for treatment in a hospital or nursing home; or
  - (d) is expected to give birth before, or within 20 weeks following the date of arriving home; or
  - (e) is travelling against the advice of a medical practitioner or for the purpose of obtaining medical treatment abroad; or
  - (f) has been given a terminal prognosis.

## UNLESS DECLARED TO AND ACCEPTED BY THE UNDERWRITING AGENTS

**Material Facts:** all material facts must be disclosed to the Underwriting Agents. Failure to do so may affect your rights under the Insurance. A material fact is a fact likely to influence the Underwriting Agents in the acceptance or assessment of the Insurance – for example, your own state of health or that of a close relative. If you are in any doubt as to whether a fact is ‘material’ then for your own protection it should be disclosed.

**Property Claims:** these are settled on an indemnity basis – not on a “new for old” or replacement cost basis, unless otherwise stated in the certificate.

**Certificate Limits:** most sections of the certificate have limits on the amount the insurer will pay under that section. Some sections also have inner limits – e.g. for one item, or for valuables in total.

**Excesses:** claims under most sections of the certificate will be subject to an excess. Where there is an excess, you will be responsible for paying the first part of the claim.

**Reasonable Care:** you are required to take all reasonable care to protect yourself and your property and to act as though you are not insured.

**Complaints:** the insurance certificate includes a Complaints Procedure, which tells you what steps you can take if you wish to make a complaint.

**“Cooling Off” Period:** the certificate contains a “cooling off” period which allows you to return the certificate within 14 days of the date of issue or prior to travel (whichever the sooner) and obtain a full refund if you have justifiable reason to be dissatisfied with the cover provided.

UK Law allows the parties to choose the law applicable to the contract. The contract will be subject to English Law unless otherwise agreed.

## PLEASE ENSURE THAT YOU READ YOUR INSURANCE CERTIFICATE CAREFULLY

The full terms and conditions will be incorporated in the certificate, which will be forwarded to you on receipt of your premium. An advance copy is available on request.

## Brief details of the cover provided are as follows:-

	Up to a maximum of (per person)
1 Loss of Deposit/Cancellation (£100 Excess) (including Government Travel Restrictions)	£4,000
2 Curtailment (£100 Excess)	£4,000
3 Medical and other Expenses (£50 Excess)	£2,500,000
4 Hospital Benefit	£200
5 Personal Accident	£25,000
6 Personal Baggage (Single Article Limit £500 and limit for valuables which includes Photographic Equipment & Binoculars £500) (£50 Excess)	£3,000
7 Personal Money (£50 Excess)	£1,000
8 Personal Liability	£2,000,000
9 Travel Delay or Cancellation (£50 Excess applicable to Cancellation)	£4,000
10 Missed Departure (£50 Excess)	£2,000
11 Legal Expenses	£25,000

## TRAVEL INSURANCE PREMIUMS:

All premiums quoted below are indicative and may be subject to change.

SINGLE TRIP	Egypt & Morocco (Tourism)	Worldwide (Tourism)	Worldwide (Safaris & Trekking)
Up to 3 days	£24.00	N/A	N/A
Up to 5 days	£28.00	£57.00	£81.00
Up to 10 days	£37.00	£70.00	£100.00
Up to 17 days	£43.50	£86.00	£123.00
Up to 24 days	£52.00	£110.00	£156.50
Up to 31 days	£60.50	£118.00	£168.00

Single Trip policies must commence no later than 9 months from the date of issue. Please contact us for details of premiums in excess of 31 days.

Dependant children aged under 2 years are free, whilst dependant children aged under 18 years are charged at 50%.

A Family Policy to include the insured person and spouse/partner and all dependant children under 18 years of age living at home and in full time education is calculated at 220% of the above-mentioned premiums.

The above-mentioned premiums apply to persons up to the age of 65 years at the date of departure. The following supplements apply to persons aged over 65 years:

Persons aged 65 – 69 years at the date of departure: 200% of the premium  
Persons aged 70 – 79 years at the date of departure: 250% of the premium  
Persons aged 80 – 84 years at the date of departure: 300% of the premium  
For persons aged 70 years or over the premiums are doubled and a doctor's certificate confirming fitness to travel on the holiday selected is required prior to cover being confirmed.

Please contact Ault for top-up cancellation supplements in excess of the £4,000 per person cover provided with the policy.

Insurance cover for scuba diving in excess of 9 metres in depth and cruising holidays must be based on the Safaris & Trekking premiums.

## ANNUAL

For regular travellers aged up to 65 years of age an annual worldwide policy is offered which provides cover for trekking, winter sports, safaris and tourism as follows:

Single £160.00 – Couple £240.00 – Family £320.00

Annual Trip policies must commence within 31 days from the date of issue.

The family policy includes the insured person and spouse/partner and all dependant children under 18 years of age living at home and in full time education.

Please note the following additional points:

No one trip is to exceed 31 days.

The health declaration and conditions apply separately at the time of booking each separate trip.

## Helpful Telephone Numbers

If you need to contact the Health Check Line

Ault Insurance Brokers - Tel: + 44 (0) 121 553 4791

to declare a pre-existing medical condition - Fax: + 44 (0) 121 500 5972

If you need 24 hour emergency medical assistance

International Medical Rescue Ltd - Tel: + 44 (0) 8700 662715

abroad or need to curtail your trip contact - Fax: + 44 (0) 8700 662716

If you need a claim form contact

Claims International Ltd - Tel: 08700 662717 - Fax: 08700 662718



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